BEFORE THE POSTAL RATE COMMISSION WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2000

Docket No. R2000-1

RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORIES OF DOUGLAS F. CARLSON (DFC/USPS-54, 55, AND 57, AND DFC/USPS-T30-19, REDIRECTED FROM WITNESS DAVIS)

The United States Postal Service hereby provides its responses to interrogatories DFC/USPS-54, 55, and 57, filed by Douglas F. Carlson on March 7, 2000, and interrogatory DFC/USPS-T30-19, filed by Douglas F. Carlson on March 7, 2000, and redirected from witness Davis. Responses to interrogatories DFC/USPS-50 and 51 are being filed separately. Objections to interrogatory DFC/USPS-53 and DFC/USPS-57 (partial) were filed on March 17, 2000. Interrogatory DFC/USPS-52 has been redirected to witness Robinson, and interrogatory DFC/USPS-56 has been redirected to witness Davis.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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By its attorneys:

Daniel J. Foucheaux, Jr. Chief Counsel, Ratemaking

David H. Rubin

475 L'Enfant Plaza West, S.W. Washington, D.C. 20260–1137 (202) 268–2986; Fax –6187 March 21, 2000

RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORIES OF DOUGLAS F. CARLSON

DFC/USPS-54. Please refer to the response to DFC/USPS-T34-8 and provide, for each subpart of the original interrogatory, the information that is available from all pertinent measurement systems, including EXFC and PETE.

RESPONSE:

The following data is for FY 1999 from EXFC.

The percentage of First-Class Mail for which the delivery standard is one day that arrives in one day: 93.3 percent.

The percentage of First-Class Mail for which the delivery standard is two days that arrives in two days: 86.5 percent.

The percentage of First-Class Mail for which the delivery standard is three days that arrives in two days: 32.9 percent.

The percentage of First-Class Mail for which the delivery standard is three days that arrives in three days: 85.6 percent.

The following data is for FY 1999 from PETE.

The percentage of Priority Mail for which the delivery standard is one day that arrives in one day: 90.4 percent.

The percentage of Priority Mail for which the delivery standard is two days that arrives in two days: 79.3 percent.

The percentage of Priority Mail for which the delivery standard is three days that arrives in two days: PETE does not measure service performance for any Priority Mail with a three day service standard.

The percentage of Priority Mail for which the delivery standard is three days that arrives in three days: PETE does not measure service performance for any Priority Mail with a three day service standard.

RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORIES OF DOUGLAS F. CARLSON

DFC/USPS-55. For each problem type listed in the response to DFC/USPS-T39-28, please provide the number of complaints received for each of the past three years for which data are available.

RESPONSE:

Please see library reference I-236. A copy will also be mailed to Mr. Carlson.

RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORIES OF DOUGLAS F. CARLSON

DFC/USPS-57. Please provide a copy of Inspector General audit reports DS-AR-99-003, which reviewed the Government Mails Section of the Washington P&DC, and DA-AR-99-003, which identified nearly \$1 billion of potential cost avoidance for Corporate Call Management. Pursuant to Rule 31(b)(2)(ix), I request that a copy of each audit report be mailed directly to me.

RESPONSE:

A partial objection was filed on March 16, 2000. For a redacted copy of the Corporate Call Management report, please see library reference I-237. A copy will also be mailed to Mr. Carlson.

RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORY OF DOUGLAS F. CARLSON, REDIRECTED FROM WITNESS DAVIS

DFC/USPS-T30-19. Please refer to your response to DFC/USPS-T30-11(e). Why is a portion of the Priority Mail Delivery Confirmation cost included in the cost of the Priority Mail subclass, yet similar treatment is not afforded to costs for Standard Mail (B)?

RESPONSE:

This approach was proposed by the Postal Service, and adopted by the Commission, in Docket No. R97-1. Please see the Commission's Opinion in Docket No. R97-1, paragraphs 5964-65, 5977-79. As summarized in those paragraphs, Postal Service witness Rios' rebuttal testimony (USPS-RT-10) in that docket explained the business reasons for the different costing approaches for Priority Mail and Standard Mail (B). Docket No. R97-1, Tr. 35/19030-38, 47.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

David H. Rubin

475 L'Enfant Plaza West, S.W. Washington, D.C. 20260–1137 (202) 268–2986 Fax –6187 March 21, 2000